



# PDF2Excel – Command Line

User Guide

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# 1 INTRODUCTION

**PDF2Excel CL** is a software tool for converting PDF and XPS files into MS Excel readable file formats. It is distributed as an executable file which is used from the [command line](#).

PDF2Excel CL can be used in combination with any programming language or application which can pass command line arguments to it (it may be used to automate the conversion of multiple documents).

Supported output file formats are:

- Excel 97-2003 (\*.xls) file format
- Excel 2007-2010 (\*.xlsx) file format, etc.
- **csv** – comma separated files

The tool consists of several files:

- **PDF2Excel.exe** – a main executable which is used to convert PDF files to Excel file formats
- Other files

This document is a detailed guide for using the “PDF2Excel CL”. Instructions for each of the available tasks are located in the appropriated sections of this guide.

## 1.1 System Requirements

The minimum requirements to install and run PDF2Excel are:

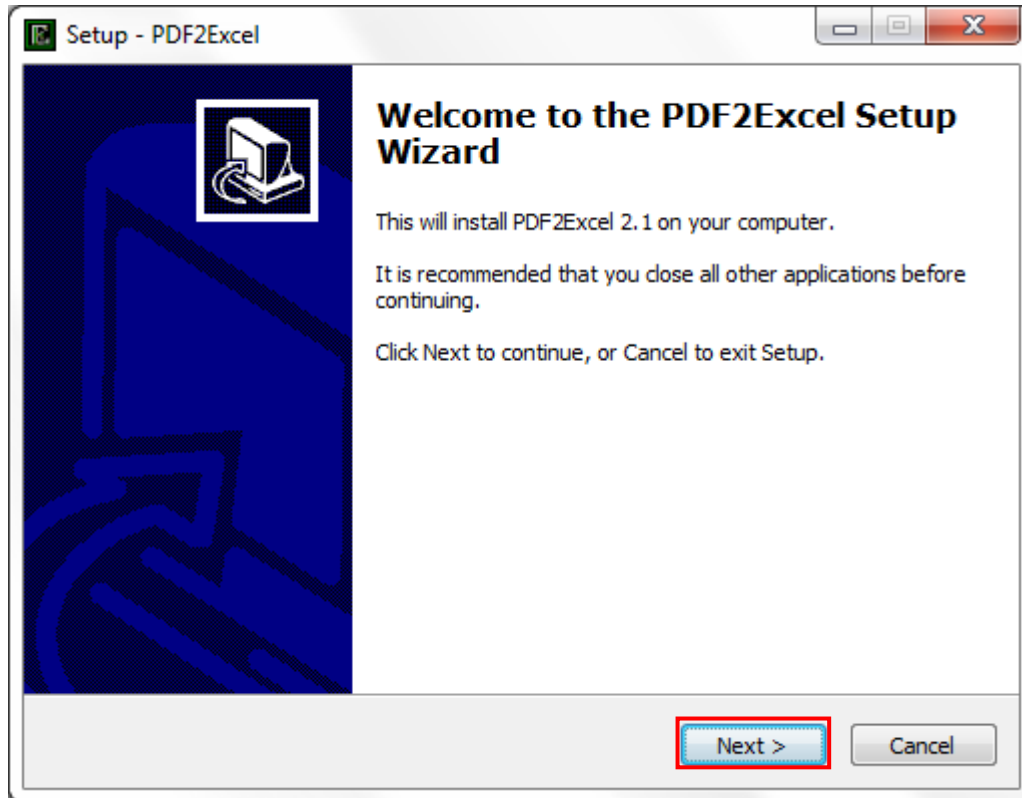
- Microsoft Windows 2000 and newer
- 128 MB of RAM
- 9 MB of available hard disk space

The following are the requirements for using the PDF2Excel comfortably:

- Microsoft 2000 and newer
- 512+MB of RAM
- 100 MB of available hard disk space (**note:** the amount of required hard disk space also depends on the size and structure of the source files which are being converted)

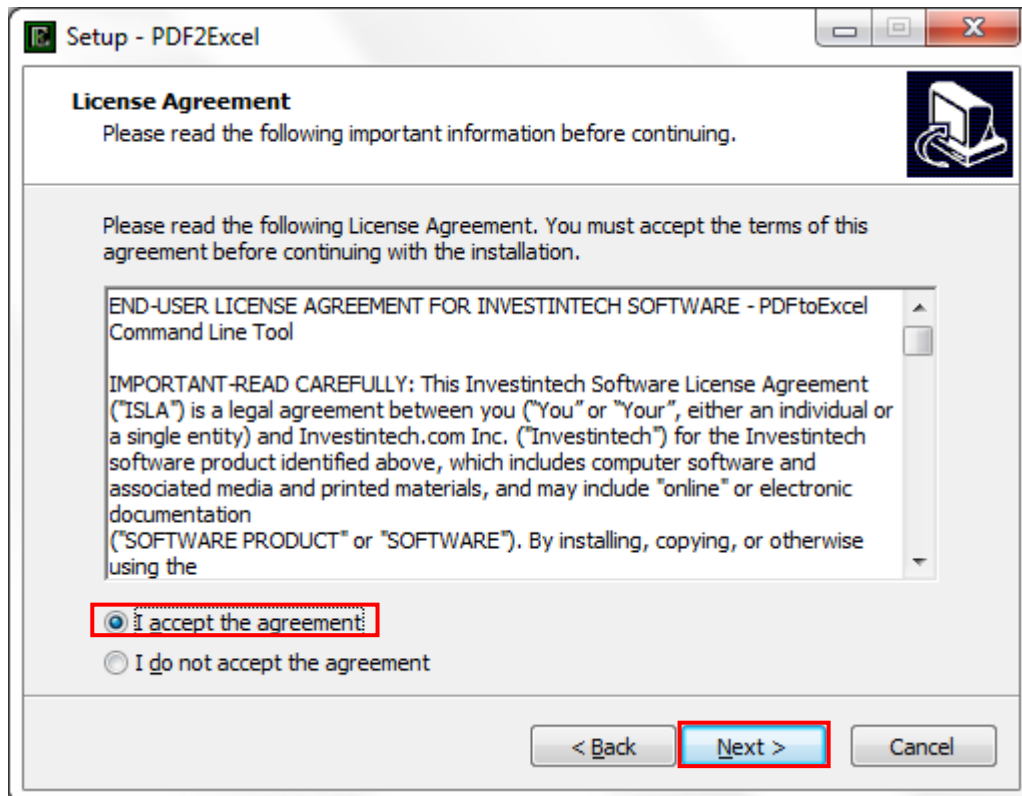
## 2 INSTALLING PDF2EXCEL COMMAND LINE

In order to begin installing the “PDF2Excel CL” double click the executable file. The following window will be displayed.



**Figure 1:** Installation procedure (step 1/7)

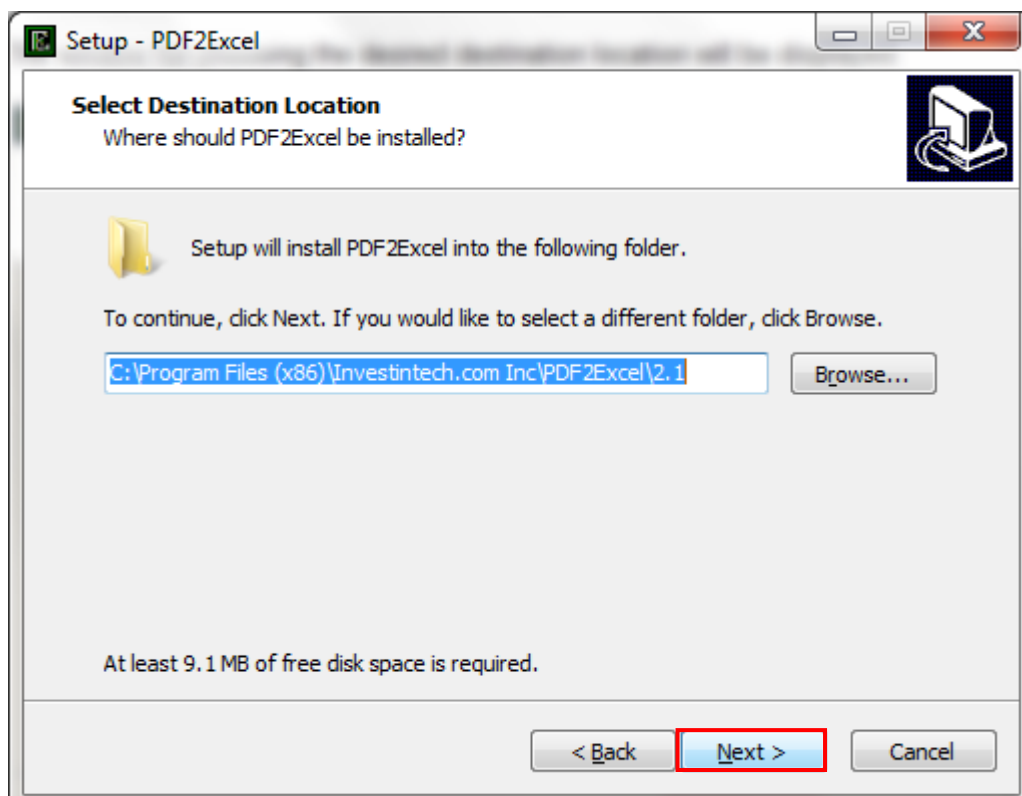
Click “Next” and the “License Agreement” window will be displayed.



**Figure 2:** Installation procedure (step 2/7)

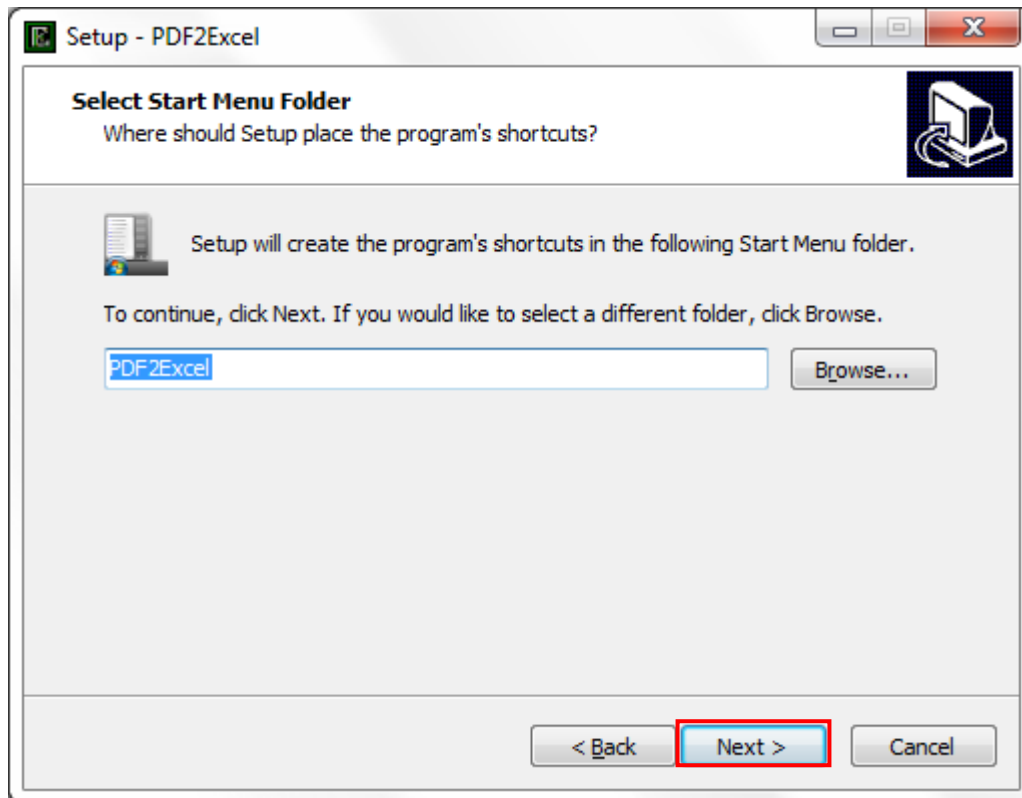
By choosing "I accept the agreement" and pressing "Next" you agree to the terms of this license agreement. You have to accept this agreement in order to install and use the software.

The window for choosing the desired destination location will be displayed.



**Figure 3:** Installation procedure (step 3/7)

You can choose to install the application to the default directory or set the desired folder by clicking “Browse”. After choosing the desired destination location, click “Next”. The following window will be displayed.



**Figure 4:** Installation procedure (step 4/7)

Use this window to select the desired Start menu folder i.e. where the setup should place the program's shortcuts.

Either leave the default value or click “Browse” to set a different folder. Click “Next” to continue. The window for specifying additional tasks will be displayed.

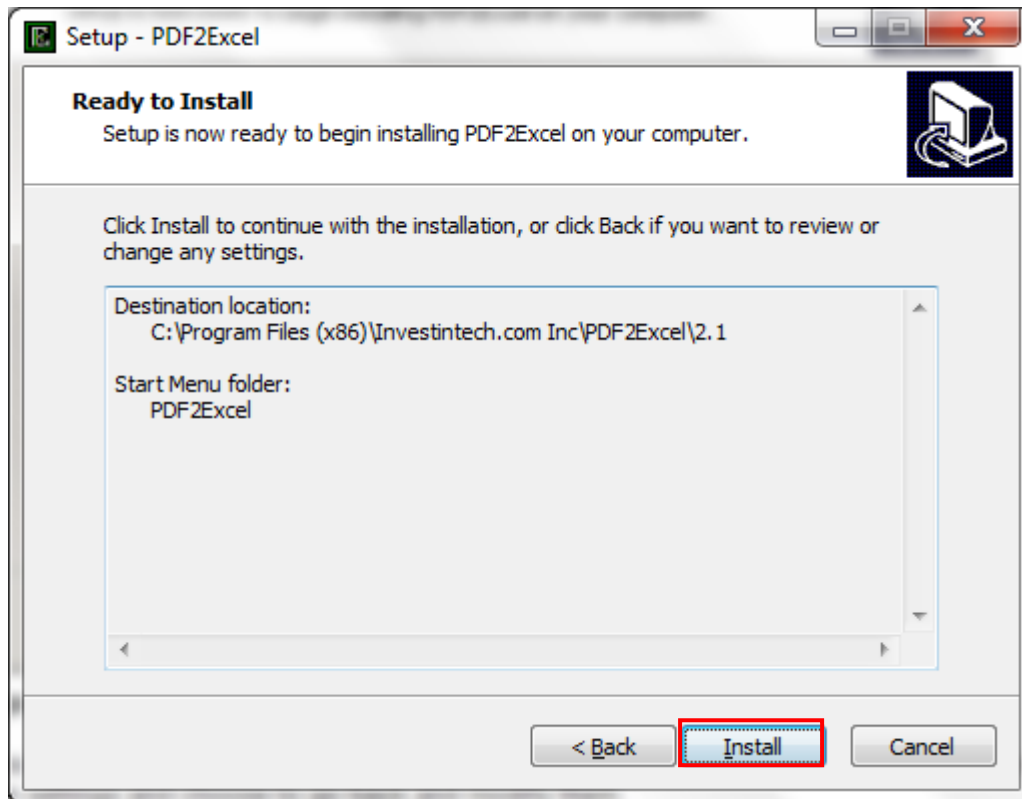


Figure 5: Installation procedure (step 5/7)

The setup will now be ready to install the PDF2Excel on your computer. You can still review the settings and choose to go back and modify them.

In case you are satisfied with the chosen parameters, click "Install" to begin installing the program. The following window will be displayed.

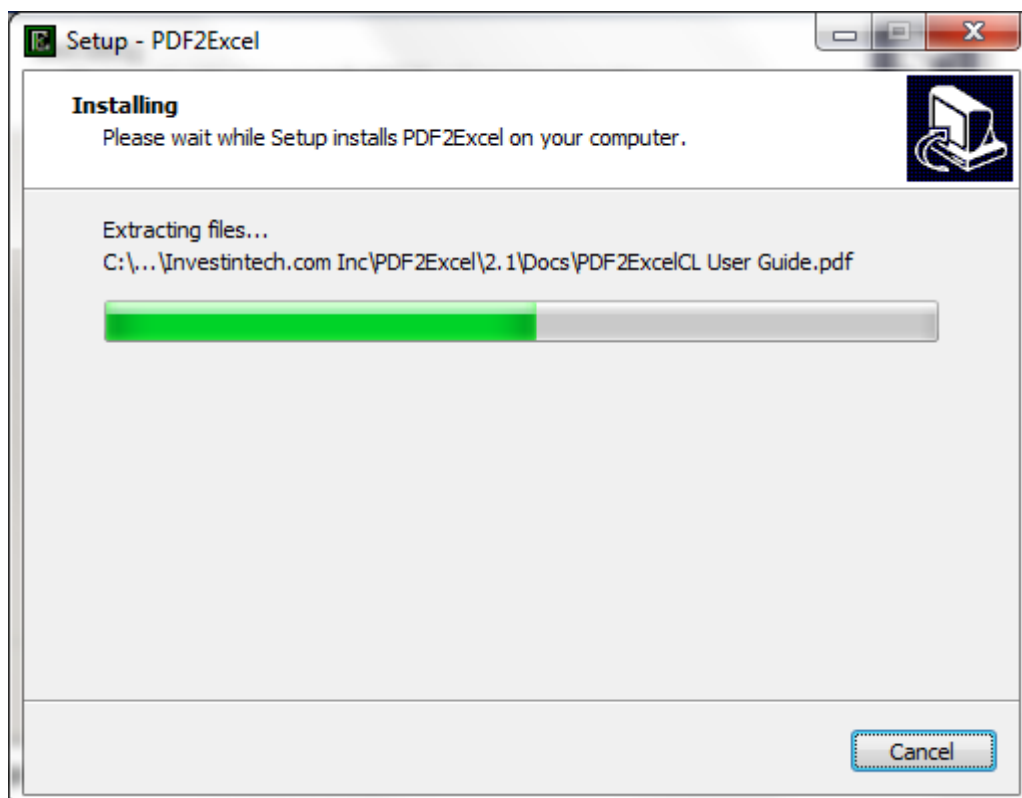
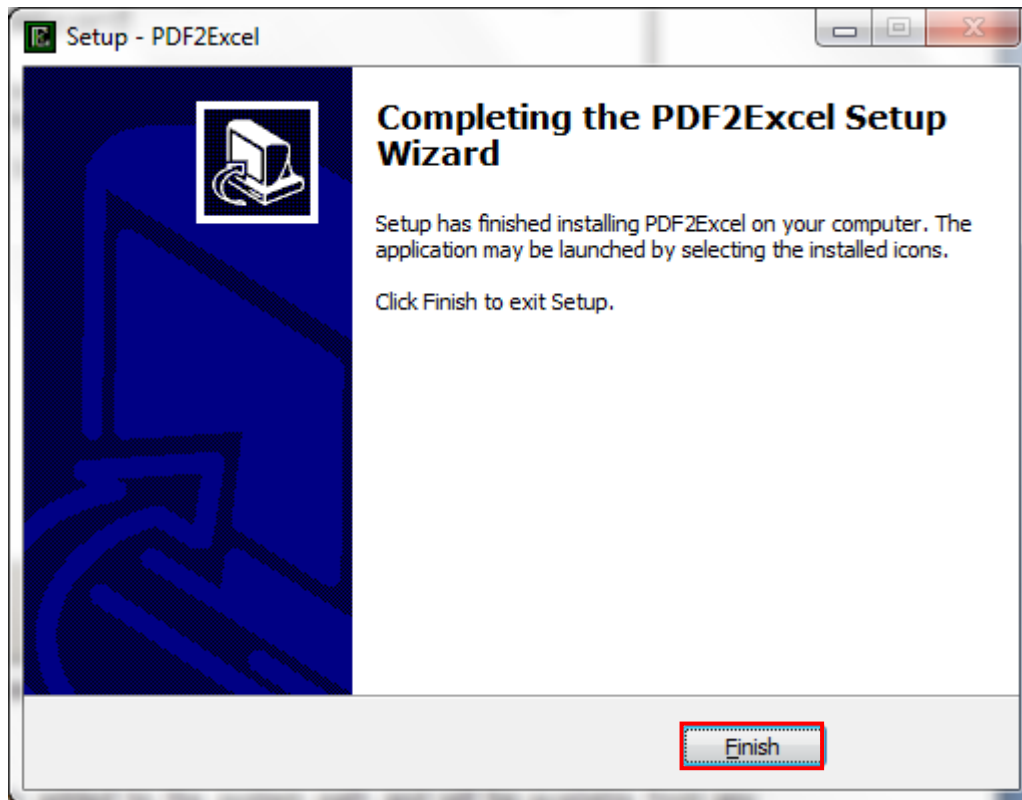


Figure 6: Installation procedure (step 6/7)

After a couple of moments, the installation will be completed and the following window will be displayed.



**Figure 7:** Installation procedure (step 7/7)

Click "Finish" to exit the setup.

**Note:** the tool is automatically added to the system path and will be available from any location after restart.

### 3 CONVERTING A FILE

In order to convert a PDF file to an Excel file, you will need to issue a command from the command prompt.

Start the command prompt by either choosing “PDF2Excel” option from the “Start” menu (**Start ->All Programs -> PDF2Excel -> PD2Excel**) or by using the “Run” dialog (**Start ->Run**).

**Note:** since PDF2Excel CL is added to the system path after restart, you can start the command prompt by typing **cmd** into within the **Run** dialog and typing **PDF2Excel**.

The command prompt will be displayed.

```

C:\Windows\system32\cmd.exe
C:\>cd PDF2Excel
C:\PDF2Excel>pdf2excel
Investintech.com Inc. PDF2Excel - Command Line Interface
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Time Limited edition - unlimited conversions are available for 14 days

Usage:
  PDF2Excel -c<convert> [-r] [-s<schedule>] [-t<template>] [-p<range>] -i<input>
  -o<output> [-w<password>] [-d]

where:
  -r          forces recursive a directory search using the <input> expression

<convert>    specifies type of conversion operation
<schedule>   is time at which conversion will occur
<template>   is name of template file describing output file format
<range>      indicates page range
<input>      specifies input pdf/xps document (may include wildcards)
<output>     specifies target output file path and extension
<password>   specifies password if input file is password protected
-d           forces deleting existing files

Note: input and output files must contain full type extension
Wild cards:
?           Matches any single character in document name
  
```

**Figure 8:** Issuing the command within the Command Prompt

Type **PDF2Excel** in the command prompt and press enter. The generic command will be displayed containing brief description of all switches within the generic command (see **Figure 8**).

**Note:** you can also type **PDF2Excel -h** to see the list of all available switches and their purpose.

The Table 1 lists all available switches and their purpose.

switch	purpose
<b>-C</b>	choosing the desired <b>file format</b> (see section 3.1)
<b>-i</b>	specifying the name and the location of the <b>input file</b> (see section 3.2)
<b>-o</b>	specifying the name and the location of the <b>output file</b> (see section 3.2)
<b>-p</b>	specifying the <b>range of pages</b> which should be converted (see section 3.5)
<b>-S</b>	<b>scheduling the conversion</b> to run at specific time (see section 3.4)
<b>-t</b>	applying a <b>template</b> (see section 3.3)
<b>-r</b>	converting files <b>recursively</b> (see section 4.2)
<b>-w</b>	specifying the password for the password protected input files (see 3.6)
<b>-d</b>	force deletion of files with the same name (see 4.3)

**Table 1:** Available switches and their purpose

**Note:**

- By default, the converted file will be saved to a current directory; in case you want to save it to a different directory you need to specify the full path (see section 3.2.2)
- In addition, when specifying the input file, if you only put the name of the file, the program will look for the file in the current directory; in order to point the program to a different directory you need to specify the full path
- See section 6 for the list of possible reasons and solutions in case the conversion was unsuccessful

Once the conversion has been completed, the confirmation line will be displayed.

```

C:\Windows\system32\cmd.exe
C:\PDF2Excel>PDF2Excel -cxls -imyfile.pdf -omyfile.xls
Investintech.com Inc. PDF2Excel - Command Line Interface
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Conversion Type = xls
Input File(s) = myfile.pdf
Output File(s) = myfile.xls
Converting "myfile.pdf" to "myfile.xls"
||EEDone

C:\PDF2Excel>

```

**Figure 9:** Conversion successful

The “||EEDone” line denotes successful completion of the file conversion.

**Note:**

- For each parsed page PDF-to-Excel will print | while for each converted page there will be a letter **E** on the screen to let user know that it is active and working.
- In the example above two pages have been parsed and converted

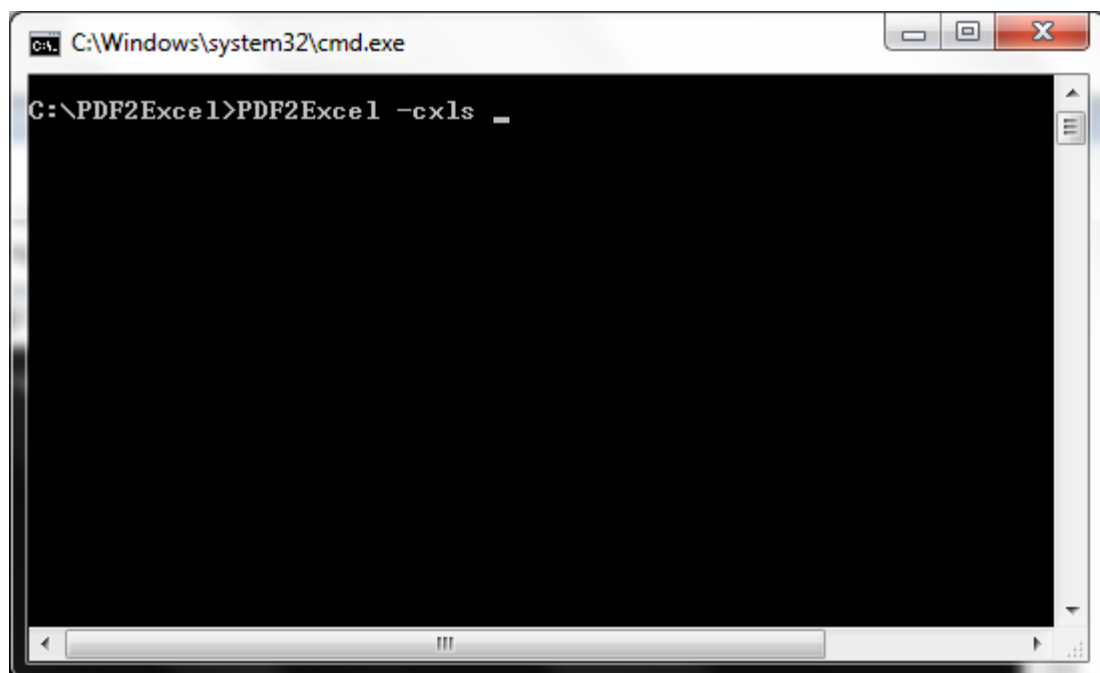
### 3.1 Choosing the File Format

The PDF2Excel CL tool allows you to convert a PDF file to any of the following formats:

- **xls** – standard Excel file format (for Windows Office 2003 and all previous versions)
- **xlsx** – new Excel file format (for Windows Office version 2007 and 2010, but you can still use xls)
- **csv** – comma separated file

The switch for choosing the desired file format is **-C**.

In order to convert a PDF to any of the available formats, type **PDF2Excel** in the command prompt followed by **-C** and the file format name e.g. **PDF2Excel -cxls**.



**Figure 10:** Example of the -c switch for choosing the output format

The following are the examples of the commands for all of the available formats:

- **PDF2Excel -cxls** for the **xls** format
- **PDF2Excel -cxlsx** for the **xlsx** format
- **PDF2Excel -ccsv** for the **csv** format

## 3.2 Specifying the Input and Output Files

In order to specify the input file (PDF which will be converted) and output file (the resulting Excel file), the following two switches are used:

- **-i** – for specifying the input file
- **-o** for specifying the output file

For the purpose of this example, the PDF file called **myfile.pdf** will be used.

- to specify the myfile.pdf as input file, type: **-imyfile.pdf**
- to specify the output file, type: **-omyfile.xls**

The full command for converting myfile.pdf to myfile.xls would be:

```
PDF2Excel -cxls -imyfile.pdf -omyfile.xls
```

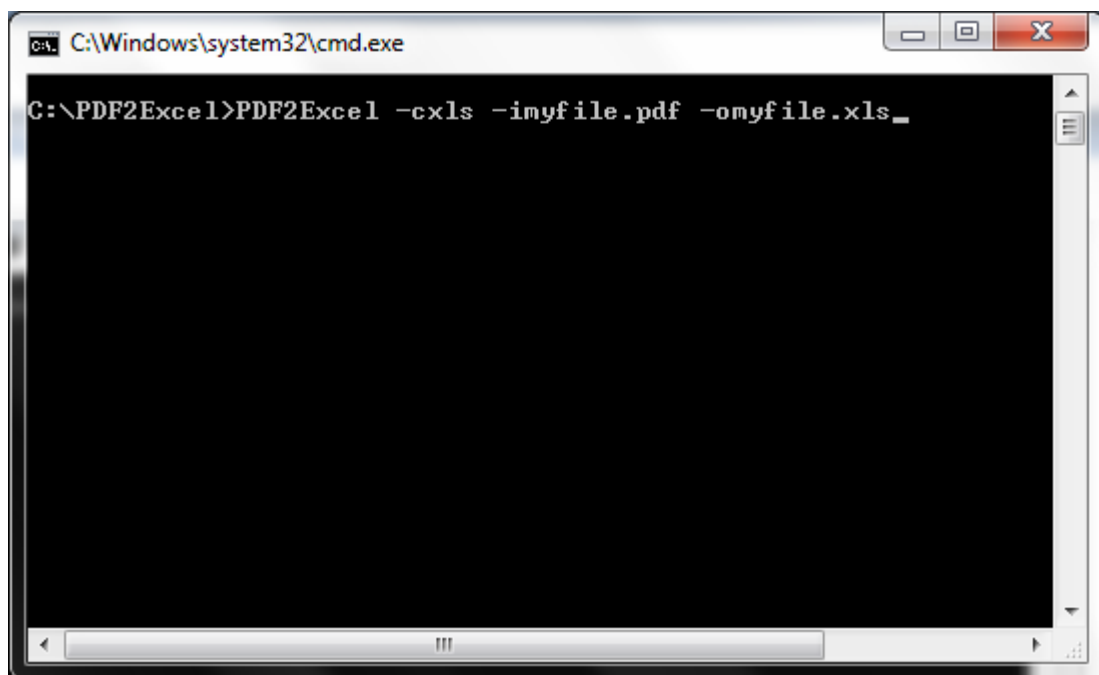


Figure 11: Specifying the input and output files

### Note:

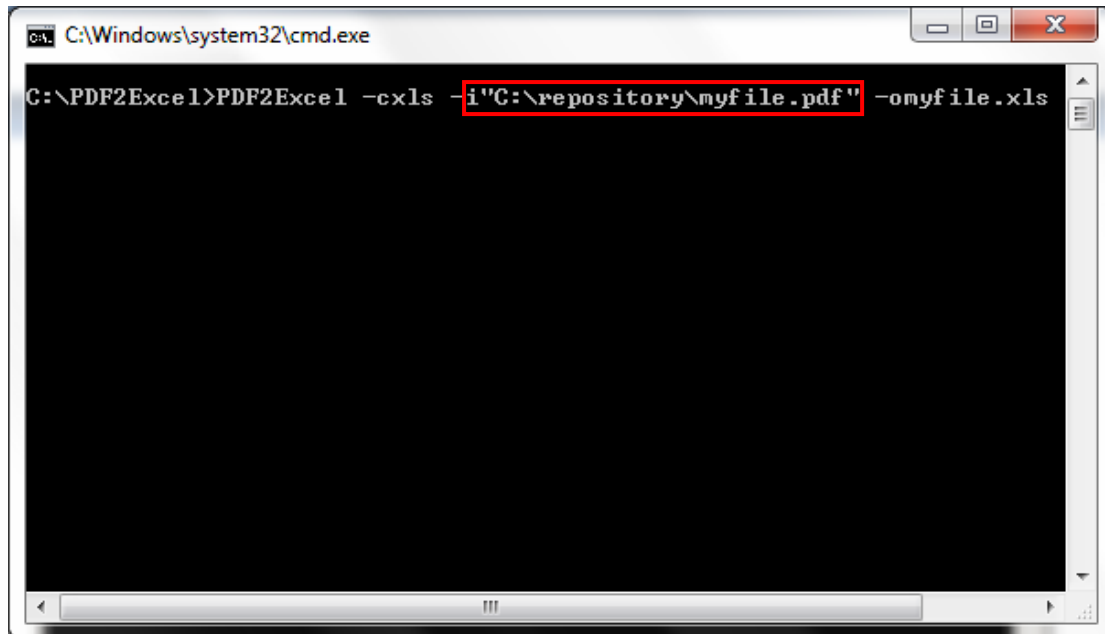
- in case the file path contains spaces, it has to be specified using quotes (e.g. "C:\Program Files\Folder\myfile.pdf") – this rule applies to both input and output file paths
- the output file can be saved under any name i.e. whatever you type after the **-o** switch will become the name of the converted file
- by default, if you do not specify the full path to the input file, the program will look for it in the current folder
- converted file will be saved to the current directory or in the path specified by the **-o** switch
- you can specify a different location for both the input and the output files (see section 3.2)

### 3.2.1 Converting a File from Specific Location

**Note:**

- Since, PDF2Excel CL is added to the system path, you will be able to start the program from any folder on your system
- By default, PDF2Excel CL is converting a file in the current directory, but you can also convert a PDF file from any other location.

In order to convert a file from a specific location, you need to specify the absolute address i.e. path to the file within the input switch.



**Figure 12:** Converting a File from a Specific Location

For example, if the file you wish to convert is located in `C:\repository`, the command for converting that file would be the following:

```
PDF2Excel -cxls -i"C:\repository\myfile.pdf" -omyfile.xls
```

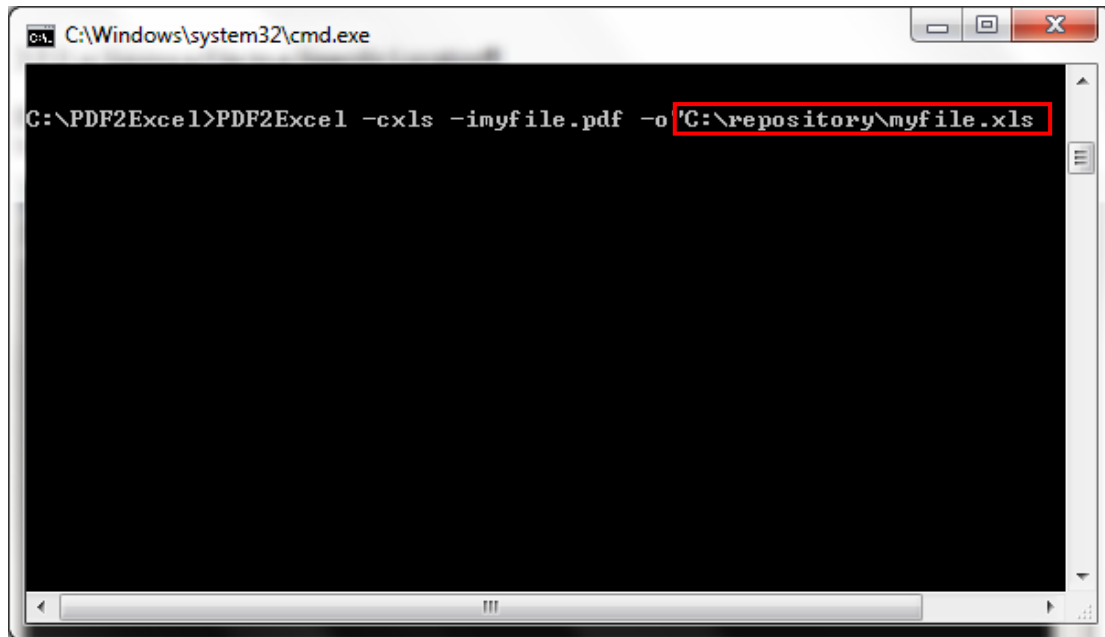
This will convert the **myfile.pdf** from the "**C:\repository**" folder to the **C:\PDF2Excel** folder.

**Note:**

- If the output path is not specified, the file will be saved into the current directory
- You can save a file to a location other than the main program folder – see section 3.2.2).
- In case the file path contains spaces, it has to be specified using quotes (e.g. "**C:\Program Files\Folder\myfile.pdf**") – this rule applies to both input and output file paths

### 3.2.2 Saving a File to a Specific Location

By default, converted file will be saved to the current directory, but you can also save the file to any other location.



**Figure 13:** Saving the converted file to a specific location

In order to save a file to the desired location, specify the absolute address i.e. path of the file within the output switch.

For example, if the location you wish to save the file to is `C:\repository`, the command for saving the converted file to that location would be the following:

```
PDF2Excel -cxls -imyfile.pdf -o"C:\repository\myfile.xls"
```

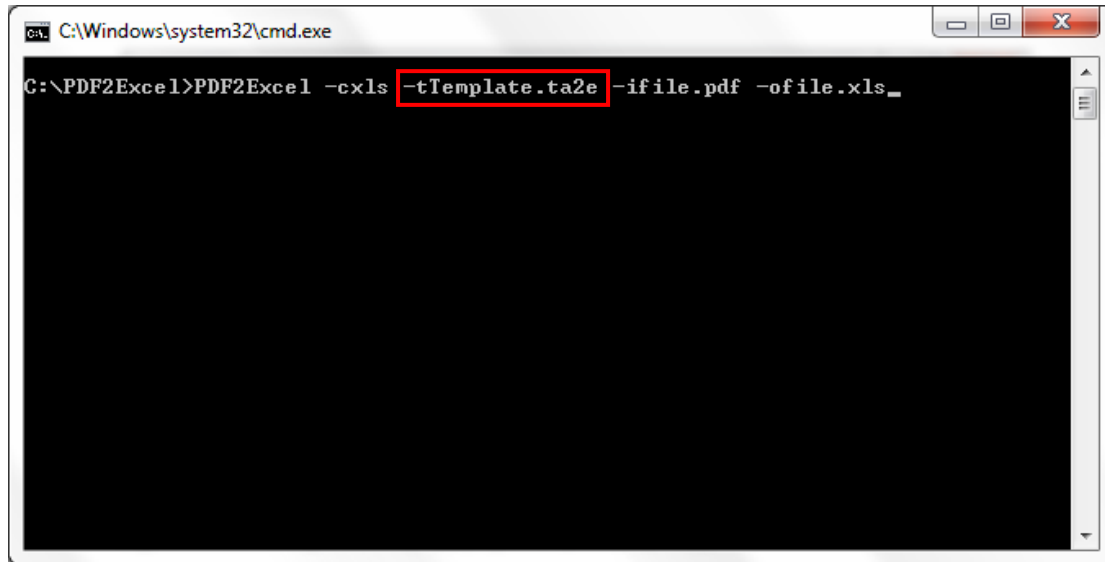
**Note:** you can also convert a file from a location other than the main program folder (see section 3.2.1).

### 3.3 Converting to Excel by Applying a Template

PDF2Excel CL allows you to apply a template when converting a PDF file to Excel. The only requirement is that the template is created using our [Able2Extract](#) software.

You can use Able2Extract to create a custom arrangement of Excel columns, save it as a template and then apply it when converting with PDF2Excel CL.

The switch used for applying template **-t**.



```
C:\Windows\system32\cmd.exe
C:\PDF2Excel>PDF2Excel -cxls -tTemplate.ta2e -ifile.pdf -ofile.xls_
```

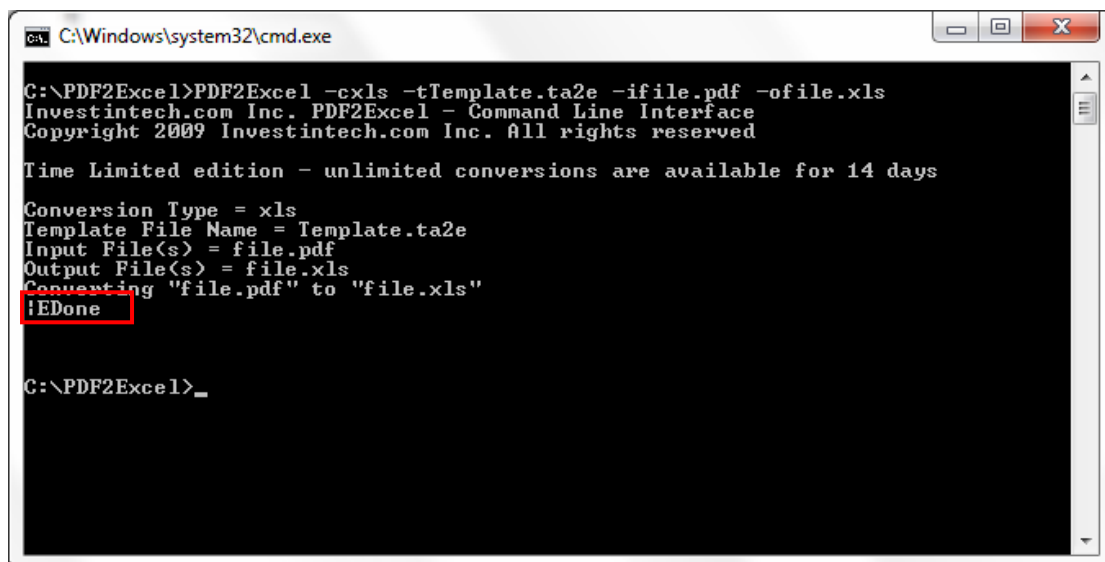
Figure 14: Converting to Excel by Applying a Template (step 1/2)

In order to apply the template, issue the command similar to the following:

```
PDF2Excel -cxls -tTemplate.ta2e -ifile.pdf -ofile.xls
```

Issuing this command will convert a PDF **file.pdf** to an Excel **file.xls** by applying the template called **Template.ta2e**.

After issuing this command press **ENTER** on the keyboard and the PDF file will be converted.



```
C:\Windows\system32\cmd.exe
C:\PDF2Excel>PDF2Excel -cxls -tTemplate.ta2e -ifile.pdf -ofile.xls
Investintech.com Inc. PDF2Excel - Command Line Interface
Copyright 2009 Investintech.com Inc. All rights reserved

Time Limited edition - unlimited conversions are available for 14 days

Conversion Type = xls
Template File Name = Template.ta2e
Input File(s) = file.pdf
Output File(s) = file.xls
Converting "file.pdf" to "file.xls"
!EDone

C:\PDF2Excel>_
```

Figure 15: Converting to Excel by Applying a Template (step 2/2)

The **"Done"** confirmation will be displayed denoting the successful conversion.

**Note:** if no path is specified, the program will look for the template in the current directory. You can specify a different location the same way the path is specified for the input or output file (see section 3.2).

### 3.4 Scheduling a Conversion

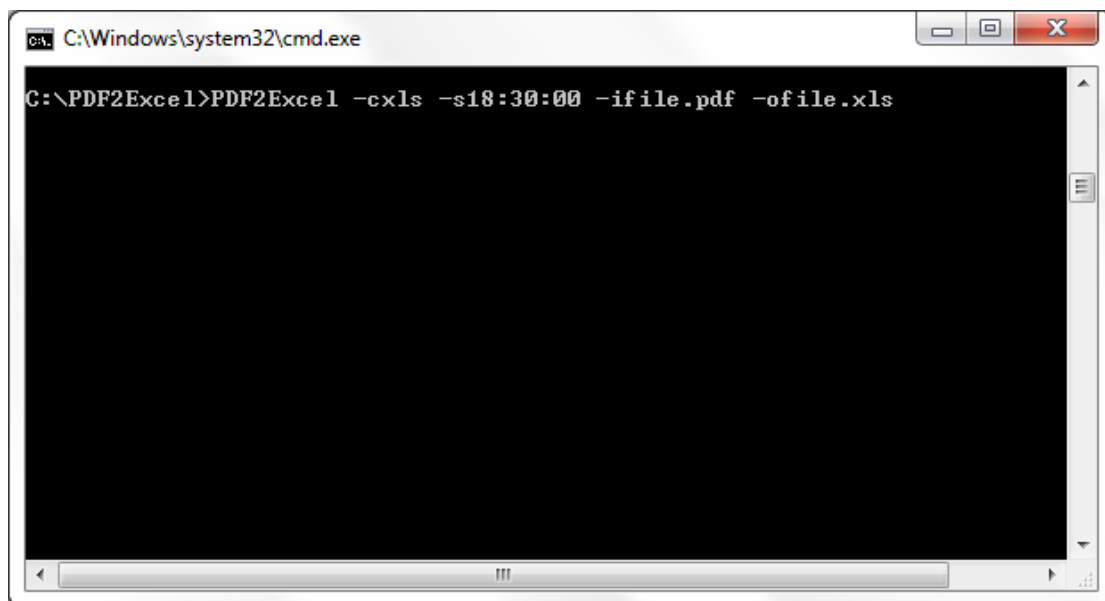
The PDF2Excel CL allows you to schedule the file conversion. By using the **-S** schedule switch you can specify the exact time the conversion should occur.

**Note:** This feature relies on the Windows scheduler functionality, which means you can also manage the scheduled tasks directly from within Windows tool.

For example you can use this option in case you wish to automate converting files which are received in a specified folder, so that you would convert them at the specific time.

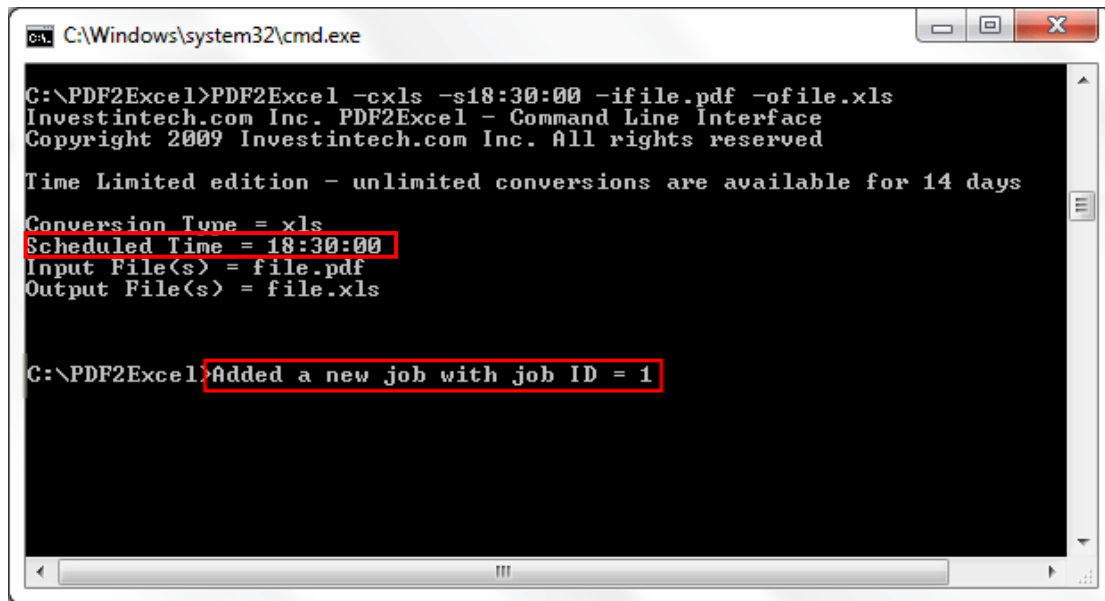
The switch is followed by the exact time for the conversion in the following format HH:MM:SS (0-24). Below is the example of the command for scheduling the conversion to occur at 18:30.

```
PDF2Excel -cxls -s18:30:00 -ifile.pdf -ofile.xls
```



**Figure 16:** Scheduling the conversion (step 1/2)

After issuing the command, press **Enter** on your keyboard and the following information will be displayed.



```
C:\Windows\system32\cmd.exe
C:\PDF2Excel>PDF2Excel -cxls -s18:30:00 -ifile.pdf -ofile.xls
Investintech.com Inc. PDF2Excel - Command Line Interface
Copyright 2009 Investintech.com Inc. All rights reserved

Time Limited edition - unlimited conversions are available for 14 days
Conversion Time = xls
Scheduled Time = 18:30:00
Input File(s) = file.pdf
Output File(s) = file.xls

C:\PDF2Excel>Added a new job with job ID = 1
```

Figure 17: Scheduling the conversion (step 2/2)

The PDF2Excel CL will confirm the scheduled time and add the scheduled job to the spool.

**Note:**

- If you get an “Access is denied” message, try running the command prompt as an administrator (one way to do it is by entering **cmd** in the run box and hitting **Ctrl+Shift+Enter** instead of just **Enter**)
- You can use the Windows Task Scheduler to cancel the job if necessary
- You can close the command prompt after scheduling the conversion
- The following conditions should be met for the conversion to take place at a scheduled time:
  - The PC has to be turned on
  - There has to be an input file
  - Output folder has to be specified
  - If there is already a file with the same name within the output folder, the **-d** switch should be used to force the deletion of the existing file (otherwise PDF2Excel will abort the conversion) – see 4.37

### 3.5 Performing Partial Conversion of the PDF File

The PDF2Excel CL tool allows you to convert parts of the PDF by using the **-p** switch to specify the range of pages.

The switch is followed by the specification of the range of pages i.e. **-p12-16** which will convert pages 12-16 only. Below is the example of the command:

```
PDF2Excel -cxls -p12-16 -ifile.pdf -ofile.xls
```

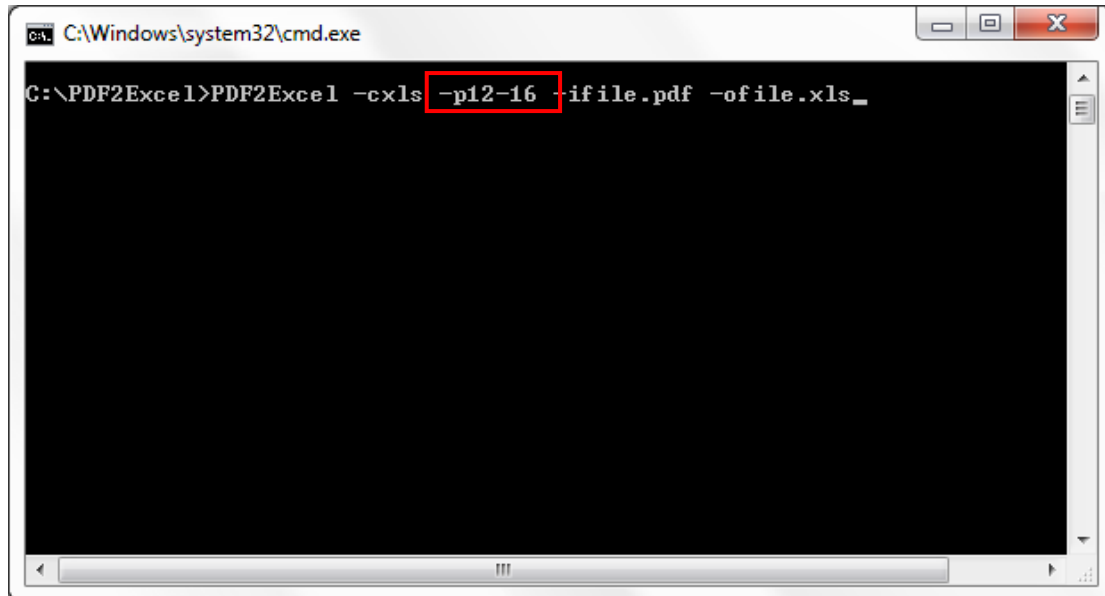


Figure 18: Specifying the page range (step 1/2)

After typing the command, press **Enter** on the keyboard and the specified page range will be converted.

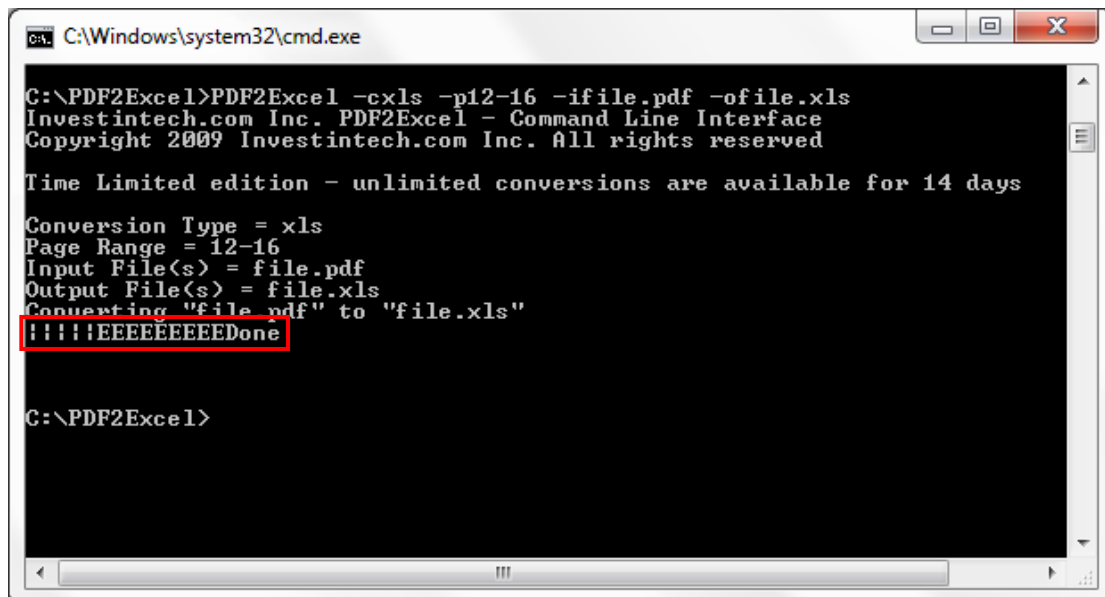


Figure 19: Specifying the page range (step 2/2)

The following other options for converting a range of pages are available:

- **PDF2Excel -cxls -p5-9,15** – use this format to convert range of pages plus a single page (e.g. pages 5-9 and page 15)

- **PDF2Excel -cxls -p2,4,7,8,9** – use this format to convert specific single pages
- **PDF2Excel -cxls -p12-16o** – use this format to only convert **odd pages** within the specified range of pages
- **PDF2Excel -cxls -p12-16e** – use this format to only convert **even pages** within the specified range of pages

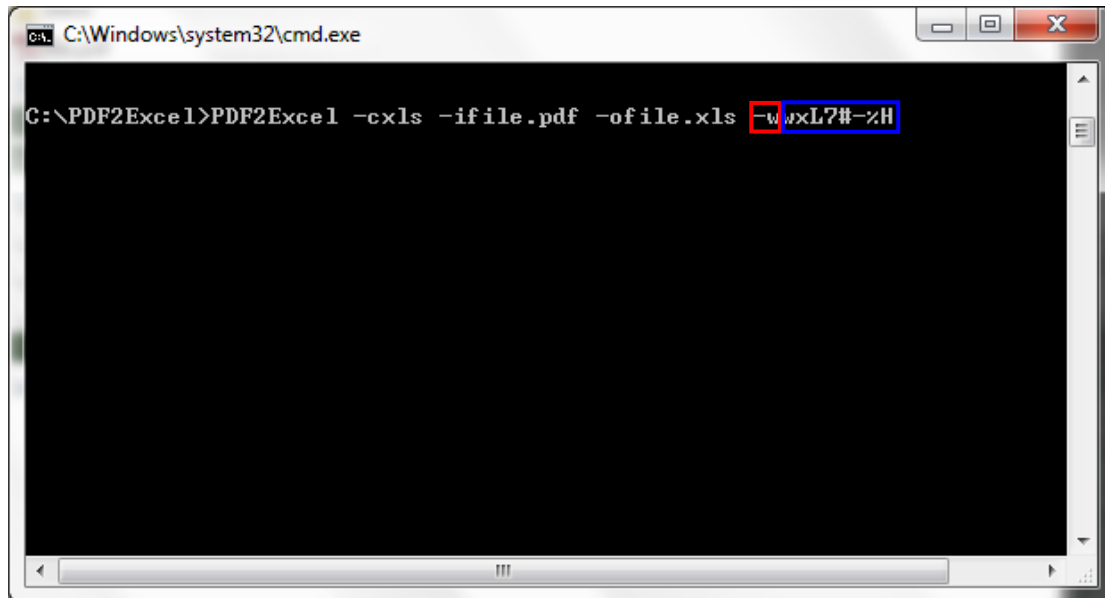
### 3.6 Specifying the Password for the Protected PDF files

PDF2Excel allows you to convert password protected files i.e. PDF files which require password before they could be opened.

The `-w` switch is used for specifying the password. The whole PDF2Excel command for opening a password protected PDF file might look like this:

```
PDF2Excel -cxls -ifile.pdf -ofile.xls -wxL7#-%H
```

This command will convert a PDF file called **myfile.pdf** to an Excel file called **myfile.xls** with a password specified using the `-w` switch and a password `wxL7#-%H`.

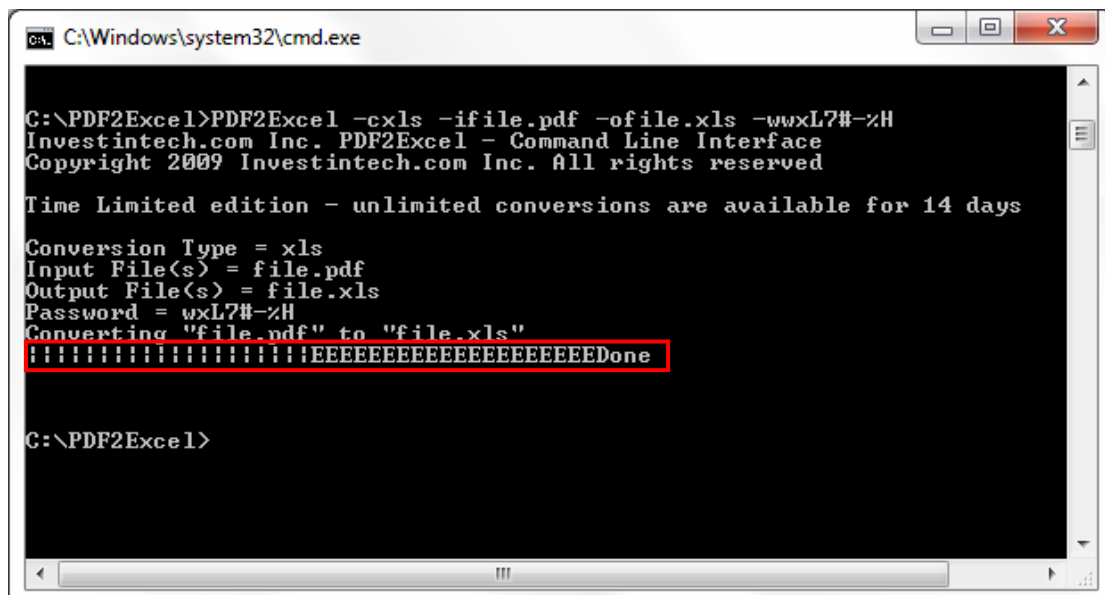


```
C:\Windows\system32\cmd.exe

C:\PDF2Excel>PDF2Excel -cxls -ifile.pdf -ofile.xls -wxL7#-%H
```

Figure 20: Specifying the Password for the Protected PDF files (step 1/2)

Press ENTER on the keyboard and PDF2Excel CL will begin the conversion which involves supplying the password in order to open the PDF. Once the conversion has been completed, the confirmation line will be displayed: `||||EEDone`.



```
C:\Windows\system32\cmd.exe

C:\PDF2Excel>PDF2Excel -cxls -ifile.pdf -ofile.xls -wxL7#-%H
Investintech.com Inc. PDF2Excel - Command Line Interface
Copyright 2009 Investintech.com Inc. All rights reserved

Time Limited edition - unlimited conversions are available for 14 days

Conversion Type = xls
Input File(s) = file.pdf
Output File(s) = file.xls
Password = wxL7#-%H
Converting "file.pdf" to "file.xls"
||||EEDone

C:\PDF2Excel>
```

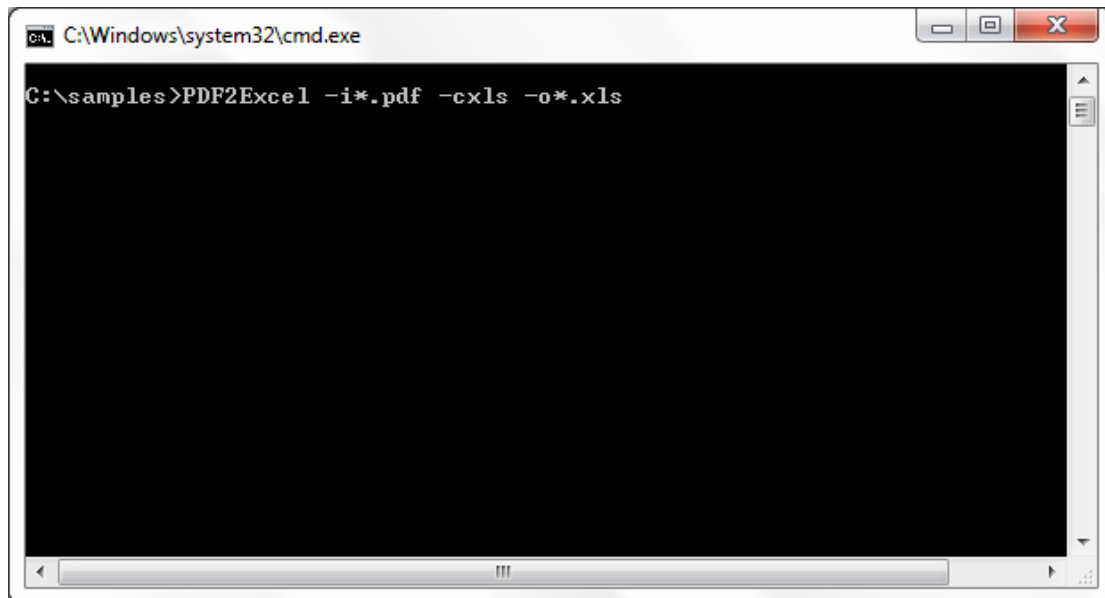
Figure 21: Specifying the Password for the Protected PDF files (step 1/2)

## 4 CONVERTING MULTIPLE FILES

PDF2Excel CL allows you to convert multiple files simultaneously. There are several methods you can use – please consult sections for further information.

### 4.1 Converting Multiple Files Using Wildcards

PDF2Excel allows you to convert multiple files using wildcards. In the example below, the issued command **PDF2Excel -i\*.pdf -cxls -o\*.xls** will convert all PDF files within the current directory keeping the original file names.

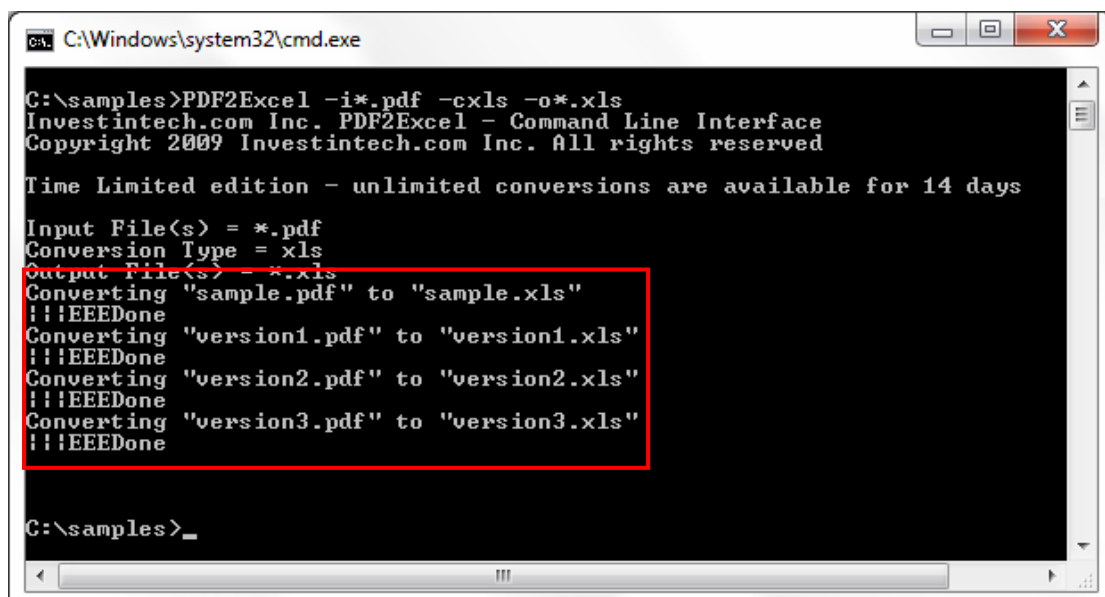


```
C:\Windows\system32\cmd.exe

C:\samples>PDF2Excel -i*.pdf -cxls -o*.xls
```

Figure 22: Converting Multiple Files Using Wildcards (step 1/2)

Press **Enter** after typing the command and all files within the directory will be converted to Excel format.



```
C:\Windows\system32\cmd.exe

C:\samples>PDF2Excel -i*.pdf -cxls -o*.xls
Investintech.com Inc. PDF2Excel - Command Line Interface
Copyright 2009 Investintech.com Inc. All rights reserved

Time Limited edition - unlimited conversions are available for 14 days

Input File(s) = *.pdf
Conversion Type = xls
Output File(s) = *.xls
Converting "sample.pdf" to "sample.xls"
|||||Done
Converting "version1.pdf" to "version1.xls"
|||||Done
Converting "version2.pdf" to "version2.xls"
|||||Done
Converting "version3.pdf" to "version3.xls"
|||||Done

C:\samples>_
```

Figure 23: Converting Multiple Files Using Wildcards (step 2/2)

**Note:**

- as usual you can use wildcards to convert files by specifying partial file names; this way you can convert multiple files within a directory which have common letters within the file name (for replacing single characters use the question mark [?]) and for replacing multiple characters use the asterisk [\*]).

**For example:**

- convert all files which begin with the word “report” by issuing the following command: **PDF2Excel -ireport\*.pdf -cxls -o\*.xls**
- or all files starting with letter “p” by issuing:  
**PDF2Excel -ip\*.pdf -cxls -o\*.xls**

## 4.2 Converting Files Recursively

PDF2Excel allows you to convert multiple files recursively i.e. by instructing the program to go through the current folder and all subfolders and convert all available PDF files automatically.

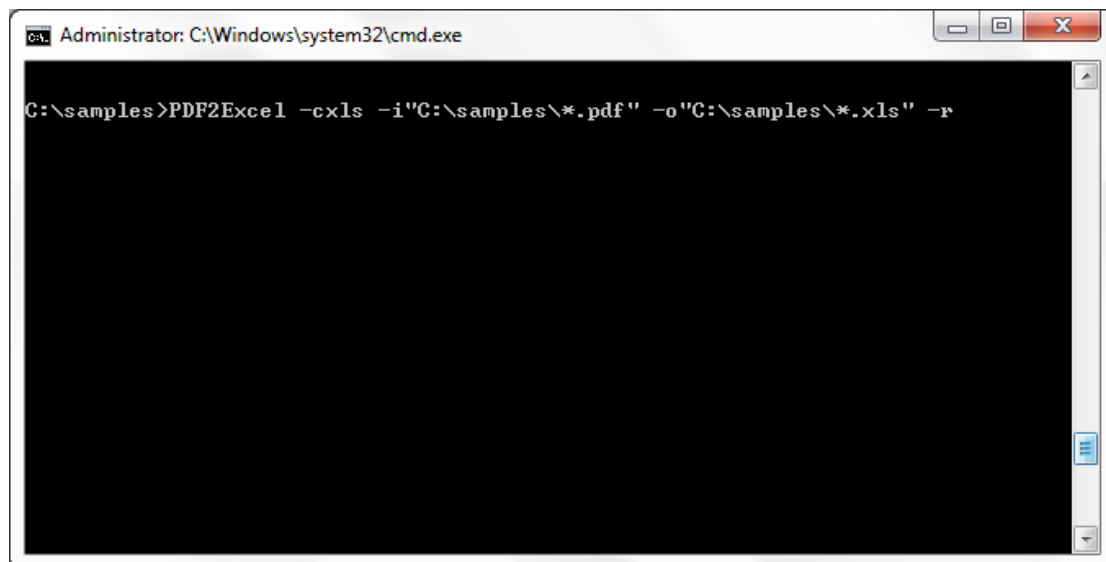
**Note:** the converted files will be saved to the same folders as the source files.

In order to convert the files recursively, use the **-r** switch. This switch is used without any additional arguments, but the absolute path to both input and output folders has to be specified.

In the example below, the issued command:

```
PDF2Excel -cxls -i"C:\samples\*.pdf" -o"C:\samples\*.xls" -r
```

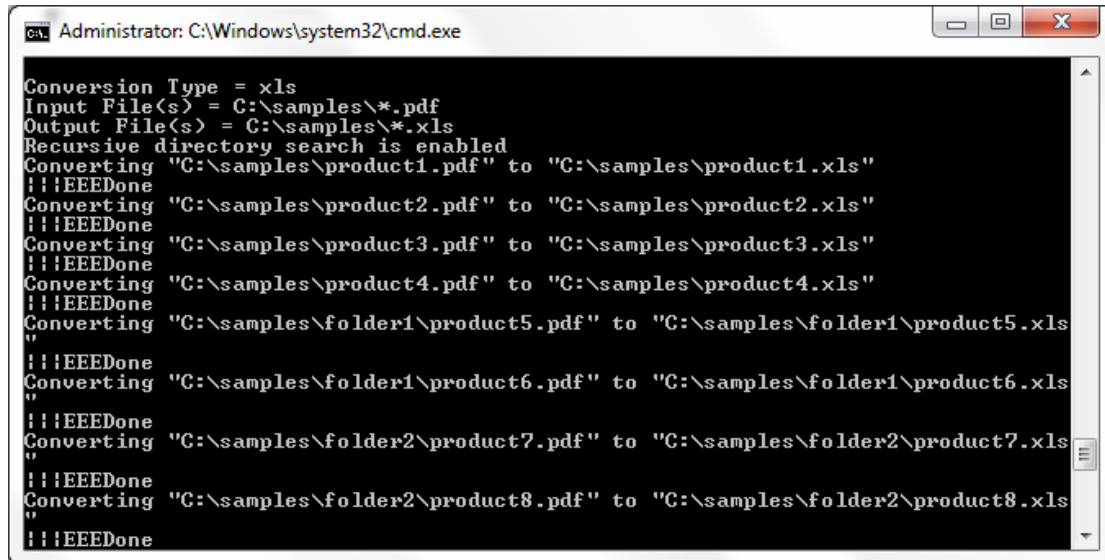
will convert all PDF files within the current folder and all subfolders keeping the original file names and placing the converted files into same folders as the source files.



**Figure 24:** Converting the Files Recursively (step 1/2)

**Note:** the absolute path to both input and output folders has to be specified.

Press **Enter** after issuing the command and PDF2ExcelCL will begin the conversion.



```

Administrator: C:\Windows\system32\cmd.exe

Conversion Type = xls
Input File(s) = C:\samples\*.pdf
Output File(s) = C:\samples\*.xls
Recursive directory search is enabled
Converting "C:\samples\product1.pdf" to "C:\samples\product1.xls"
!!!EEEDone
Converting "C:\samples\product2.pdf" to "C:\samples\product2.xls"
!!!EEEDone
Converting "C:\samples\product3.pdf" to "C:\samples\product3.xls"
!!!EEEDone
Converting "C:\samples\product4.pdf" to "C:\samples\product4.xls"
!!!EEEDone
Converting "C:\samples\folder1\product5.pdf" to "C:\samples\folder1\product5.xls"
!!!EEEDone
Converting "C:\samples\folder1\product6.pdf" to "C:\samples\folder1\product6.xls"
!!!EEEDone
Converting "C:\samples\folder2\product7.pdf" to "C:\samples\folder2\product7.xls"
!!!EEEDone
Converting "C:\samples\folder2\product8.pdf" to "C:\samples\folder2\product8.xls"
!!!EEEDone

```

Figure 25: Converting the Files Recursively (step 2/2)

In the above example, the `-R` switch has been used to recursively convert all PDF files within the **C:\Samples** folder including the **folder1** and **folder2** subfolders.

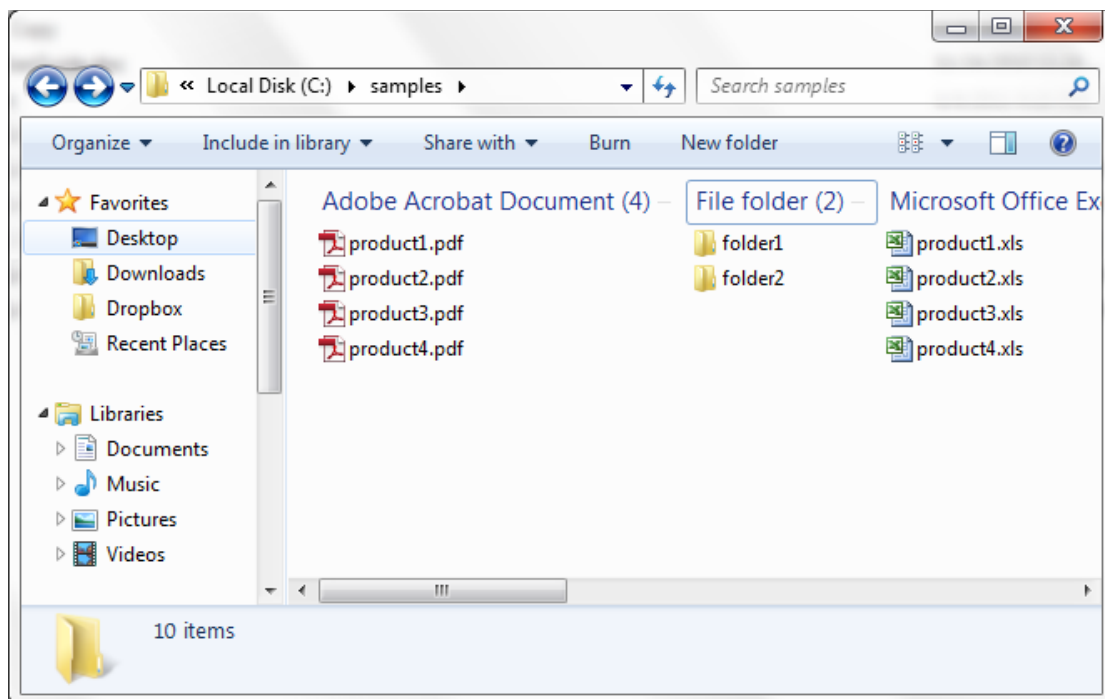


Figure 26: Example of the converted files

### 4.3 Force Deletion of Files with the Same Name

Normally, PDF2Excel aborts the conversion if there is already a file with the same name in the output directory.

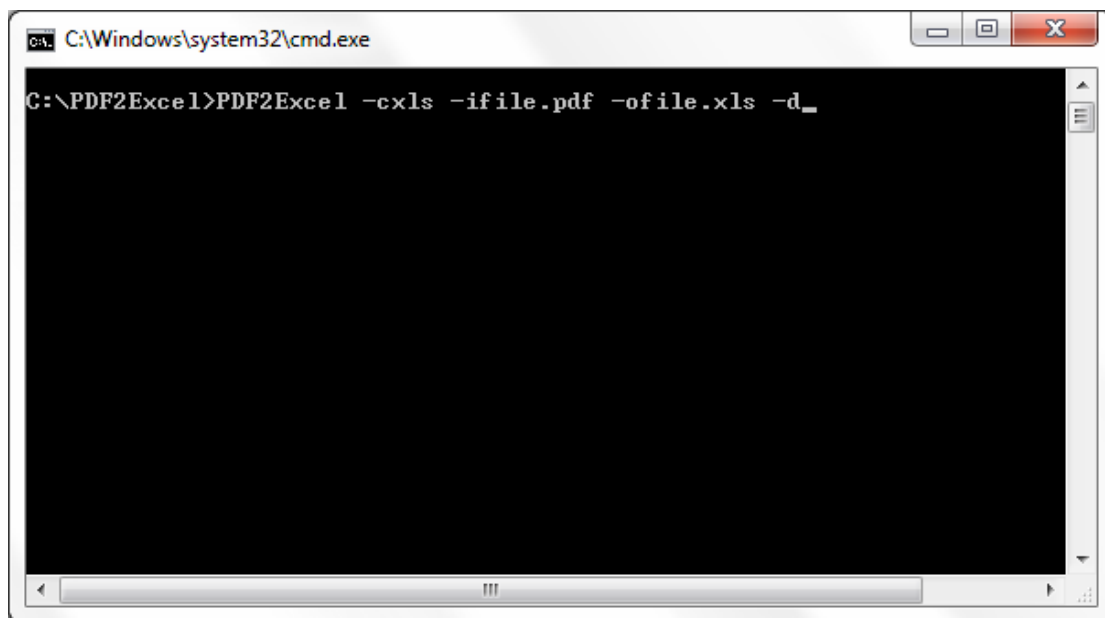
However, PDF2Excel allows you to use a switch to replace the file with the same name i.e. force the deletion of such file. The switch which used for this purpose is **-d**. There are no additional arguments.

The following command has been issued in the example below:

```
PDF2Excel -cxls -ifile.pdf -ofile.xls -d
```

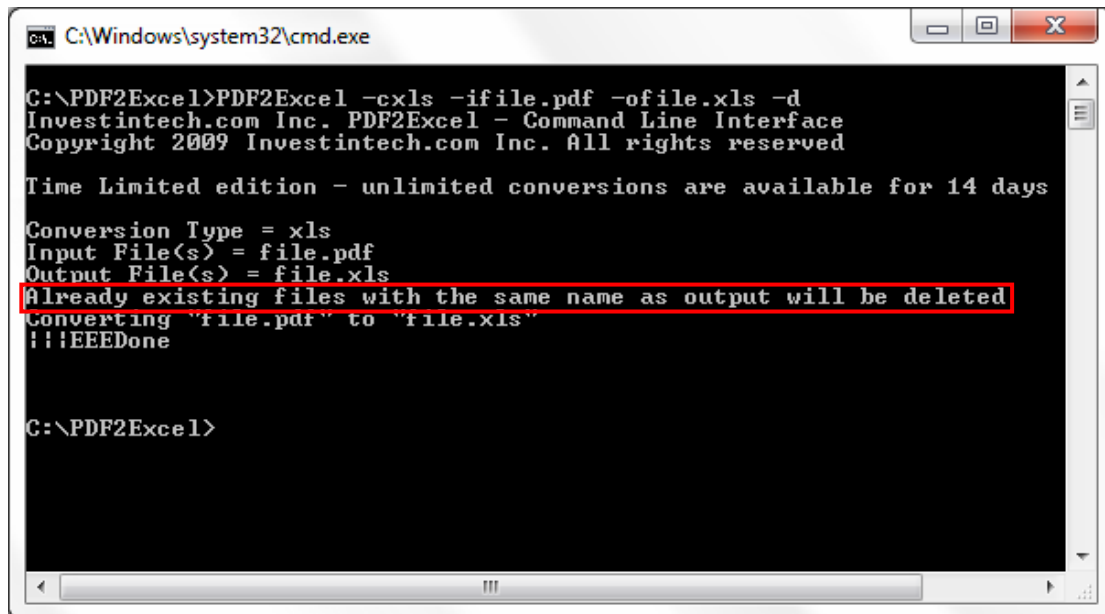
This will convert a file called **file.pdf** to a file called **file.xls** even if the target directory already contains the file by the same name.

In other words, the pdf file will be converted to xls and the existing file will be deleted in case the deletion is possible (the file is not read-only, already opened in another program, etc).



**Figure 27:** Force Deletion of Files with the Same Name (step 1/2)

The following screen will be displayed after issuing the command.

A screenshot of a Windows command prompt window titled "C:\Windows\system32\cmd.exe". The window shows the execution of the PDF2Excel command line interface. The output text is as follows:

```
C:\PDF2Excel>PDF2Excel -cxls -ifile.pdf -ofile.xls -d
Investintech.com Inc. PDF2Excel - Command Line Interface
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Time Limited edition - unlimited conversions are available for 14 days

Conversion Type = xls
Input File(s) = file.pdf
Output File(s) = file.xls
Already existing files with the same name as output will be deleted
Converting "file.pdf" to "file.xls"
!!!EEEDone

C:\PDF2Excel>
```

The line "Already existing files with the same name as output will be deleted" is highlighted with a red rectangular box.

**Figure 28:** Force Deletion of Files with the Same Name (step 2/2)

**Note:** once you issue the command with the `-d` switch PDF2Excel will inform you that the existing files with the same name will be deleted.

## 5 SUPPORT

### 5.1 Customer Service and Technical Support

Investintech.com Inc. strives to provide the best possible technical support to its customers and prospective customers. If you would like personal assistance, please feel free to call us or send e-mail to Customer Service or Technical Support.

We are available by phone during regular business hours and in the vast majority of cases, we will return our e-mail with an answer the same day it is received.

- **Telephone:** +1 416 920 5884 +1 416 920 2539
- **E-mail:** cs@investintech.com techsupport@investintech.com
- **Hours:** Our Business Hours are Monday to Friday 9am-6pm (Eastern Time GMT-5:00).
- **Fax and Mailing Address**
  - Mailing Address:
    - Investintech.com Inc.
    - 301 - 425 University Avenue
    - Toronto, ON
    - M5G 1T6 Canada
  - Fax: +1 416 920 5848

## 5.2 Getting Help from within the Prompt

Help is available directly from within the prompt, type **pdf2excel** and the list of options and switches containing information on how to use them will be displayed.

```

C:\Windows\system32\cmd.exe
C:\>PDF2Excel
Investintech.com Inc. PDF2Excel - Command Line Interface
Copyright 2009 Investintech.com Inc. All rights reserved
Time Limited edition - unlimited conversions are available for 14 days

Usage:
PDF2Excel -c<convert> [-r] [-s<schedule>] [-t<template>] [-p<range>] -i<input>
-o<output> [-w<password>] [-d]

where:
-r          forces recursive a directory search using the <input> expression

<convert>  specifies type of conversion operation
<schedule> is time at which conversion will occur
<template> is name of template file describing output file format
<range>    indicates page range
<input>    specifies input pdf/xps document (may include wildcards)
<output>   specifies target output file path and extension
<password> specifies password if input file is password protected
-d         forces deleting existing files

Note: input and output files must contain full type extension
Wild cards:
?         Matches any single character in document name
*         Matches 0 or more characters in document name
Conversion types:
csv      Convert PDF/XPS to Comma Separated Values
xls      Convert PDF/XPS to Excel (XLS format)

Example:
PDF2Excel -cxls          -iSource.pdf -oTarget.xls
PDF2Excel -cxlsx        -iSource.pdf -oTarget.xlsx
PDF2Excel -cxls         -iSource.xps -oTarget.xls
PDF2Excel -cxlsx       -iSource.xps -oTarget.xlsx
PDF2Excel -ccsv        -iSource.pdf -oTarget.txt
PDF2Excel -ccsv        -i*.pdf      -o*.txt
PDF2Excel -cxls -s15:00:00 -iSource.pdf -oTarget.xls
PDF2Excel -cxls -p5-9,15 -iSource.pdf -oTarget.xls
PDF2Excel -cxls -p5-9,15o -iSource.pdf -oTarget.xls
PDF2Excel -cxls -p4-12,16 -iSource.pdf -oTarget.xls
PDF2Excel -cxls -p4-12,16e -iSource.pdf -oTarget.xls
PDF2Excel -cxls -tTemplate.t2ae -iSource.pdf -oTarget.xls
PDF2Excel -cxls -tTemplate.t2ae -iSource.pdf -oTarget.xls -w"Password"

-h or -help This help
C:\>

```

Figure 29: Getting help from within the prompt

## 5.3 How to Submit an Issue

Unlike many other companies, we appreciate the feedback, the ideas and the tech support queries we receive.

We respond to all queries we receive and we do our best to resolve any problems related to our products. To get the fastest possible response/resolution to your issue, please do the following:

- Briefly describe your problem in the body of your e-mail
- Attach the problematic source file (in most cases the PDF document). We make this request solely for problem solving purposes. We do not look at the document's contents and we will not share your file with any third parties. Furthermore, we will destroy your document when we are done with it.
- Send the above to [techsupport@investintech.com](mailto:techsupport@investintech.com)

## 6 TROUBLESHOOTING

There are a few cases in which PDF2Excel CL is unable to perform the requested file conversion. Please consult the table below if you experience errors while working with PDF2Excel CL.

Error/Question	Cause	Solution
Unable to convert – did not find <b>input document file name</b> expression.	<ol style="list-style-type: none"> <li>1. Misspelled or omitted the input file parameter.</li> <li>2. It is also possible you do not have permissions to access input file.</li> <li>3. In case the file path contains spaces, it has to be specified using quotes (e.g. "C:\Program Files\Folder\myfile.pdf" ) – this rule applies to both input and output file paths</li> </ol>	<ol style="list-style-type: none"> <li>1. Use <b>-i&lt;filename.pdf&gt;</b> expression to specify PDF document file(s) which should be converted.</li> <li>2. Alternatively, contact your system administrator to give you permissions for reading the input file.</li> <li>3. If there are spaces in the file path, use quotes.</li> </ol>
Unable to convert – did not recognize <b>conversion type</b>	Misspelled or omitted conversion type parameter.	Use <b>-cxls, -xlsx</b> or <b>-ccsv</b> command line parameters to specify conversion type.
Unable to convert – did not find <b>output document file name</b> expression.xls	<ol style="list-style-type: none"> <li>1. Misspelled or omitted input document file parameter.</li> <li>2. It is also possible you do not have permissions to access input file</li> <li>3. In case the file path contains spaces, it has to be specified using quotes (e.g. "C:\Program Files\Folder\myfile.pdf" ) – this rule applies to both input and output file paths</li> </ol>	<ol style="list-style-type: none"> <li>1. Use <b>-o&lt;filename.xls&gt;</b> to specify file(s) that will contain converted information.</li> <li>2. Try a path for which you have the write permissions.</li> <li>3. If there are spaces in the file path, use quotes.</li> </ol>
Empty converted document when using page range	Page range is invalid e.g. -p50-40	Use ascending order in page range e.g. -p40-50
Task not scheduled when using schedule parameter.	Schedule time specified incorrectly.	Use a formatted 24 hour time with valid optional recurring sub parameters e.g. -s:30:00 -s06:30:00:/next:1 -3:59:59:/every:M,T,W,Th,F

Error/Question	Cause	Solution
Input file is damaged or not a valid PDF file!	Input file was found but it is either not PDF file or it is damaged and/or corrupted.	<p>If Acrobat Reader can open the file without any error message please send the file to our technical support and we will look into it.</p> <p>If Adobe Acrobat (full version) can open the file with an error message, please save the file back – this way Adobe Acrobat will repair the file. Then try conversion again.</p>
You can only use the tool from its root folder.	The program hasn't been added to the path.	Restart the computer and you will be able to use the tool from any folder on your file system.
Program not responding	Designated input file may be too large for the system to handle.	<p>Our software does not put any restrictions on the file sizes it can open and convert.</p> <p>The cause of the non-response may be system or memory related.</p> <p>Older computers with less virtual memory may have a more difficult time opening and converting a very large PDF file.</p> <p>If you think this is the case you can send us the file to <a href="mailto:techsupport@investintech.com">techsupport@investintech.com</a></p>
The tool doesn't work properly if started from a service application.	The Service application doesn't have required permission rights on the file system.	<p>Change the account which is used for running the Windows Service to a Local System Account (or Administrator Account).</p> <p>Also, if you don't want to switch accounts, make sure that the service account has enough permissions for accessing the file system.</p>

Error/Question	Cause	Solution
<p>There are no reported errors, but the resulting files are missing.</p>	<p>To protect against some types of viruses, malwares, etc. – Windows Vista and Windows 7 do not allow users to store data within certain System folders (<b>for example:</b> C:\Windows, C:\Program Files, etc., <b>or their subfolders</b>).</p> <p>Files are automatically and transparently moved into the <b>VirtualStore</b> folder.</p> <p>So, if they are saved by the user into <b>C:\Windows</b>, they are automatically moved into:</p> <p>C:\Users\”User name”\AppData\Local\VirtualStore\Windows\...</p> <p>Similarly, if they are saved by the user into: <b>C:\Program Files</b>, they are automatically moved into:</p> <p>C:\Users\”User name”\AppData\Local\VirtualStore\Program Files\...</p>	<p>Look for the files within the VirtualStore folder.</p>
<p>The message “<b>Access is denied</b>” is displayed when trying to schedule a conversion.</p>	<p>Inadequate permissions.</p>	<p>Try running the command prompt as an administrator.</p>

**Table 2:** Troubleshooting

**Note:** In case the problem you are having is not described in the table, please feel free to contact us at [techsupport@investintech.com](mailto:techsupport@investintech.com) and we will work to remedy the situation as quickly as possible.